



B. B. BANTHIA

B. B. Banthia Finance Pvt Ltd.

776, M.G. Road, Old Panvel, Navi Mumbai, Maharashtra. Phone - 022 2749 1111

CIN No - U67200KA1997PTC021921 (formally known as Life Line Fin-Invest Private Limited)

GRIEVANCE REDRESSAL MECHANISM

Grievance Redressal

Customer complain shall be first logged at nearest branch in complaint register where branch manager to be the first point of interaction with customer and if customer is not satisfied with the provided solution then the same complain to be escalated to the senior authority as intimated to customer or to the Grievance Redressal Officer whose contact details shall be displayed at the branches.

The following information shall be displayed prominently, for the benefit of the customers, at branches / places where business is transacted:

Name and contact details (Telephone / Mobile nos. as also email address) of the Grievance Redressal Officer who can be approached by the public for resolution of complaints against the Company which are as under:

Mr. Suyog R Banthia,

B.B.Banthia Finance Pvt. Ltd. (Formerly known as Life Line Fin Invest Private Limited)

133/1 26TH Croos Jayanagar 6TH Block ,

Banglore Karnataka 560001

Email: bbb.suyog@gmail.com

Mobile: 9819051512

If the complaint / dispute is not redressed within a period of one month, the customer may appeal to the Officer-in-Charge of the Regional Office of DNBS of RBI as under:

The General Manager,
Reserve Bank of India,
10/3/8 Nrupthunga Road, Sampangi Rama Nagar,

Bengaluru, Karnataka 560001

(Rajesh Birdichand Banthia)

Director

DIN No. 06814787

(Suyog Rajesh Banthia)

Director

DIN No. 06814791

(Gaurav Shailesh Banthia)

Director

DIN No: 06814782